TRAINING & COACHING

Sector: Telecom

Topic: Digital Transformation

Our approach:

- Assess the AS-IS and understand pain points
- 2. Define the objectives of training
- Review documentation and adapt to the context
- 4. ISTQB sensibilization to 60 people
- 5. ISTQB training & certification of 20 people.



CONTEXT

To secure its digital transformation journey, our client has needed our support to perform a Quality Assurance & Test Assessment on its current testing practices in order to:

- Get an overview of the strengths and improvements areas on the testing disciplines
- Identify specific and structural recommendations to structure new program
- Define the QA & Test Training Program adapted to the new operating model related to the digital transformation.

BENEFITS

- Training Plan tailored to the context;
- Certification of 20 key people to support the digital transformation program;
- Sensibilisation of 60 people with different roles (project manager, product owner, developers, key users) to the ISTQB standard and glossary;
- QA & Test Culture: coaching Test Management Office leader to grow up the QA & Testing maturity, sharing same QA referential.

